



GENERAL MILLS

21st June 2022

**Statement of Häagen-Dazs™ on Voluntary Withdrawal
of the Affected Batch of Vanilla Ice Cream**

Food quality and safety are always the highest priority of Häagen-Dazs™. In light of a recent finding by Taiwan health authority that a trace amount of likely pesticide, ethylene oxide was found in a batch of Häagen-Dazs™ Vanilla Ice Cream imported to Taiwan, Taiwan Häagen-Dazs™ has initiated a withdrawal of the affected batches. Our company also checked and confirmed that the affected batch of products had been imported to Hong Kong. For the sake of prudence, Häagen-Dazs™ Hong Kong has stopped selling and voluntarily withdrawn the affected batch of products.



The affected batch of products were:

- **Vanilla Ice Cream Pint 473ml** (Best before date: 13th April 2023)
- **Vanilla Ice Cream Bulk 9.46 Liters** (Best before date: 26th October 2022)

Häagen-Dazs™ Hong Kong has tracked and contacted the merchants to stop selling the affected batch of products. Customers who have purchased the affected batch of products can call the customer hotline 2629 6116 (office hour: 9:30-12:45 ; 14:00-18:00) or email to haagendazs.hongkong@genmills.com to arrange a refund.

We sincerely apologize for the concern and inconvenience that this incident has caused to our customers. The affected products only involve to specific batch and the other products are in compliance with Hong Kong regulation, therefore, customers can enjoy our products with confidence. Our company will also continue to strictly control all products sold in Hong Kong and abide by the Food Safety Ordinances. Thank you for your continuous support to Häagen-Dazs™.

Sincerely,

General Mills Hong Kong Limited

